

COMPLAINT RESOLUTION

To file a complaint please contact Moneydart Global Services Inc. Call Centre at 1-866-372-3874 before contacting your jurisdiction with a complaint.

After contacting Moneydart Global Services Inc., and in the event we are unable to resolve your complaint, you have the right to contact our regulator in the state in which you reside. Residents of certain jurisdictions may also consider the following:

Alabama	<p>Online: www.ago.state.al.us/Page-Consumer-Protection Hotline: 1-800-392-5658 Telephone Number: 334-242-7335</p> <p>In Person or U.S. Mail: Office of Alabama Attorney General Luther Strange Consumer Protection Section Post Office Box 300152 Montgomery, Alabama 36130</p>
Alaska	<p>Alaska Department of Commerce, Community, and Economic Development</p> <p>For complaints and other concerns about money services provided by Moneydart Global Services Inc.:</p> <p>Alaska Department of Commerce, Community and Economic Development Division of Banking and Securities Money Service Businesses 550 W. 7th Avenue, Suite 1850 Anchorage, AK 99501 Tel: (907) 269-4584 Fax:(907) 269-1066 Email: moneytransmitters@alaska.gov</p>
Arizona	<p>Moneydart Global Services Inc. is a licensed money service business with the State of Arizona. If Moneydart is non-responsive and if any consumer has any complaints or concerns about an Arizona Moneydart transaction or authorized delegate, they may contact the Arizona Department of Financial Institutions, 2910 North 44th Street, Suite 310, Phoenix, AZ 85018; Telephone: (800) 544-0708 Fax: (602) 381-1225. An</p>

	<p>Arizona complaint form may be found at:</p> <p>azdfi.gov/Consumers/Complaints/Forms/ConsumerComplaintForm.pdf.</p>
<p>Arkansas</p>	<p>Arkansas State Bank Department 501-324-9019 banking.arkansas.gov/consumer-info/file-a-complaint</p>
<p>California</p>	<p>Online: www.dca.ca.gov/consumer/complaints.shtml Hotline: 1-800-952-5210 Telephone Number: 800-952-5210</p> <p>In Person or U.S. Mail: Department of Consumer Affairs 1625 N. Market Blvd., S300 Sacramento, CA 95834</p>
<p>Colorado</p>	<p>COLORADO DIVISION OF BANKING, COLORADO MONEY TRANSMITTERS ACT CUSTOMER NOTICE</p> <p>Entities other than FDIC insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfer of funds, and other instruments for the payment of money or credit, are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmitters Act, Title 12, Article 52, Colorado Revised Statutes.</p> <p>If you have a Question about or Problem with YOUR TRANSACTION - THE MONEY YOU SENT, You must contact the Money Transmitter who processed your transaction for assistance. The Division of Banking does not have access to this information.</p> <p>If you are a Colorado Resident and have a Complaint about Moneydart Global Services Inc., ALL complaints must be submitted in writing. Please fill out the Complaint Form provided on the Colorado Division of Banking's website and return it and any documentation supporting the complaint via mail or email to the Division of Banking at: Colorado Division of Banking, 1560 Broadway, Suite 975, Denver, CO 80202, Main Office Telephone: (303) 894-2320 Fax: (303) 861-2126</p>

	<p>email: DORA_BankingWebsite@state.co.us, website: www.dora.colorado.gov/dob.</p> <p>Section 12-52-116, C.R.S. requires that money transmitters and money order companies post this notice in a conspicuous, well-lighted location visible to customers.</p>
Connecticut	<p>Connecticut Department of Banking 260 Constitution Plaza Hartford, CT 06103-1800</p> <p>Online: www.state.ct.us/dob Phone Number: 860-713-6100</p>
District of Columbia	<p>District of Columbia Department of Insurance, Securities, & Banking Telephone Number: 202-727-8000 Online: http://disb.dc.gov</p>
Delaware	<p>Delaware Office of State Bank Commissioner Online: banking.delaware.gov/ Telephone Number: 302-739-4235</p>
Florida	<p>Moneydart Global Services Inc. is a licensed money transmitter under Chapter 560, Florida Statutes. For suspected violations of Chapter 560, Florida Statutes, call Moneydart Global Services, Inc. at 866-372-3874 or contact the Florida Office of Financial Regulation, 200 East Gaines Street, Tallahassee, FL 32399-0376, (800) 848-3792.</p>
Georgia	<p>If you are unable to resolve the issue with Moneydart Global Services Inc., you should file a complaint with the Consumer Financial Protection Bureau (CFPB).</p> <p>Consumer Financial Protection Bureau (CFPB) The CFPB is a federal agency established by Congress to protect consumers by carrying out Federal consumer financial laws. Go to the following page on the CFPB's website to learn more: http://www.consumerfinance.gov/blog/now-accepting-money-transfer-complaints/</p>

Idaho	<p>Idaho Department of Finance Online: finance.idaho.gov/ Telephone Number: 208-332-8000</p>
Illinois	<p>Moneydart Global Services Inc. is licensed under the Illinois Money Transmitter Act. Please contact the Illinois Department of Financial Institutions, toll free at (877) 710-5331 for suspected violation of the Illinois Transmitters of Money Act</p>
Indiana	<p>Department of Financial Institutions 30 South Meridian Street, Suite 300 Indianapolis, IN 46204 Telephone: 317-232-3955 Toll-free: 800-382-4880 Fax: 317-232-7655 dficomplaints@dfi.IN.gov</p>
Iowa	<p>In Person or U.S. Mail: Iowa Attorney General Consumer Protection Division 1305 E. Walnut Street Des Moines, IA 50319 Online: www.iowa.gov/government/ag/protecting_consumers/index.html Telephone Number: 515-281-5926 Hotline: 1-888-777-4590</p>
Kansas	<p>Kansas Office of the State Bank Commissioner Online: http://www.osbckansas.org/ Telephone Number: 785-296-2266</p>
Kentucky	<p>Online: ag.ky.gov/civil/consumerprotection/complaints/ Hotline: 1-888-432-9257 Telephone Number: 502 696-5389</p> <p>In Person or U.S. Mail: Consumer Protection Division 1024 Capital Center Drive Frankfort, KY 40601</p>

<p>Louisiana Office of Financial Institutions</p>	<p>In Person or U.S. Mail: Louisiana Office of Financial Institutions Online: http://www.ofi.louisiana.gov/ Telephone Number: 888-525-9414</p>
<p>Maine</p>	<p>Maine Bureau of Consumer Credit Protection Online: www.credit.maine.gov/ Telephone Number: 207-624-8527 800-332-8529 (ME Only)</p>
<p>Maryland</p>	<p>The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Moneydart Global Services Inc., NMLS ID 1026711 at:</p> <p>Commissioner of Financial Regulation, Attention: Consumer Services Unit, 500 North Calvert Street, Suite 402, Baltimore, Maryland 21202 Walk in hours: 9:00 am - 4:00 pm</p> <p>You may also contact Maryland via telephone at: Main telephone number: (888) 784-0136 Consumer Service Unit Phone number: (410) 230-6077</p> <p>You can also fax to: Attention: Consumer Services Unit Fax Number: (410) 333-3866</p> <p>You can also email/scan your document to: DLFRComplaints-DLLR@maryland.gov</p>
<p>Michigan</p>	<p>Michigan Department of Insurance & Financial Services Online: http://www.michigan.gov/dleg Telephone Number: 877-999-6442</p>
<p>Missouri</p>	<p>Missouri Division of Finance Online: www.finance.mo.gov/</p>

	<p>Telephone Number: 573-751-3242</p>
Mississippi	<p>MS Department of Banking and Consumer Finance http://www.dbcf.state.ms.us/complaints.asp</p> <p>P.O. Box 12129 Jackson, MS 39236-2129 (601) 321-6901</p>
Minnesota	<p>Online: www.ag.state.mn.us/consumer/complaint.asp Hotline: 1-800-657-3787 Telephone Number: 651 296-3353</p> <p>In Person or U.S. Mail: Office of Minnesota Attorney General 1400 Bremer Tower 445 Minnesota Street St. Paul, MN 55101</p>
Montana	<p>For consumers located in Montana, please contact Moneydart Global Services Inc. directly.</p>
Nebraska	<p>Nebraska Department of Banking & Finance Telephone Number: 402 -471-2171 Online: http://www.ndbf.ne.gov/</p>
New Hampshire	<p>Online: doj.nh.gov/consumer/complaints/index.htm Hotline: 1-888-468-4454 Telephone Number: 603-271-3641</p> <p>In Person or U.S. Mail: OFFICE OF THE ATTORNEY GENERAL CONSUMER PROTECTION AND ANTITRUST BUREAU 33 CAPITOL STREET CONCORD, NEW HAMPSHIRE 03301</p>

New Jersey	<p>Online: www.njconsumeraffairs.gov/ocp/ Telephone Number: 973-504-6200 In Person or U.S. Mail: Division of Consumer Affairs Office of Consumer Protection Regulated Business Section P.O. Box 45028 Newark, New Jersey 07101</p>
New Mexico	<p>FOR COMPLAINTS IN THE STATE OF NEW MEXICO New Mexico Regulation & Licensing Department Toney Anaya Building, 2550 Cerrillos Road, Santa Fe, New Mexico 87505 Contact: (505) 476-4885 Fax (505) 476-4670</p> <p>Click link to download the complaint form Please email the complaint form to: david.mora@state.nm.us link: http://www.rld.state.nm.us/financialinstitutions/File_a_Complaint.aspx</p>
North Carolina	<p>The North Carolina Commissioner of Banks Consumer Services Division will accept all questions or complaints from North Carolina residents regarding Moneydart Global Services, Inc. at: 4309 Mail Service Center, Raleigh, N.C. 27699-4309 or call (919) 733-3016, Fax (919) 733-691</p>
North Dakota	<p>North Dakota Department of Financial Institutions Online: www.nd.gov/dfi/ Telephone Number: 701-328-9933</p>
Ohio	<p>Ohio Division of Financial Institutions Telephone Number: 866-278-0003 Online: http://www.com.ohio.gov/fiin/</p>
Oregon	<p>Oregon Division of Finance & Corporate Securities Online: www.cbs.state.or.us/dfcs/</p>

	Telephone Number: 866-814-9710 (OR Only)
Oklahoma	Online: www.oag.state.ok.us/oagweb.nsf/ccomp.html Telephone Number: 405-521-3921 In Person or U.S. Mail: Office of Attorney General Public Protection Unit Attn: Investigative Analyst 313 NE 21st Street Oklahoma City, OK 73105
Pennsylvania	Online: www.attorneygeneral.gov/complaints.aspx?id=451 Hotline: 1-800-441-2555 Telephone Number: 717-787-3391 In Person or U.S. Mail: Office of Attorney General Bureau of Consumer Protection 14th Floor, Strawberry Square Harrisburg, PA 17120
Puerto Rico	Customers may file complaints in one of two ways: Personally at: Office of the Commissioner of Financial Institutions Centro-Europa Building - Suite 600 1492 Ponce de Leon Avenue (in front of the Performing Arts Center) San Juan, Puerto Rico 00907 Electronic mail: querellas@ocif.gobierno.pr Telephones: Metro area (787) 723-8445 Toll free (800) 981-7711 Fax: (787) 723-4225 www.ocif.gobierno.pr By mail: Commissioner of Financial Institutions ATTN: Complaints Division Office of the Commissioner of Financial Institutions PO Box 11855 San Juan, Puerto Rico 00910-3855

	<p>Electronic mail: querellas@ocif.gobierno.pr Telephones: Metro area (787) 723-8445 Toll free (800) 981-7711 Fax: (787) 723-4225 www.ocif.gobierno.pr</p>
Rhode Island	<p>Online: www.riag.ri.gov/civil/consumer/ Telephone Number: 401-274-4400</p> <p>In Person or U.S. Mail: Office of the Attorney General Consumer Protection Unit 150 South Main Street Providence, Rhode Island 02903</p>
South Carolina	<p>For consumers in South Carolina, please contact Moneydart Global Service Inc. directly.</p>
South Dakota	<p>South Dakota Division of Banking Online: http://www.dlr.sd.gov/banking/ Telephone Number: 605-773-3421</p>
Texas	<p>Moneydart Global Services Inc is licensed under the laws of the State of Texas and by state law are subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against Moneydart Global Services Inc. should contact the Texas Department of Banking.</p> <p>If you have a complaint, first contact Moneydart Global Services Inc. consumer assistance at 866-372-3874, if you still have an unresolved complaint regarding the company's money transmitter activity, please direct your complaint to: Texas Department of Banking, 2601 N. Lamar Blvd., Austin, TX 78705, phone: 1-877-276-5554 (toll-free), www.dob.texas.gov</p>
Tennessee	<p>Online: tn.gov/consumer/index.shtml Hotline: 1-800-342-8385 Telephone Number: 615-741-4737</p>

	<p>In Person or U.S. Mail: Consumer Affairs 500 James Robertson Pkwy Nashville, TN 37243-0600</p>
Utah	<p>Online: attorneygeneral.utah.gov/against_fraud.html Hotline: 1-800-244-4636 Telephone Number: 801-530-6601</p> <p>In Person or U.S. Mail: Division of Consumer Protection 160 East 300 South, 2nd Floor P.O. Box 146704 Salt Lake City, Utah 84114-6704</p>
Vermont	<p>Online: www.uvm.edu/consumer/?Page=complaint.html Hotline: 1-800-649-2424 Telephone Number: 802-828-3171</p> <p>In Person or U.S. Mail: Consumer Assistance Program 146 University Place Burlington, VT 05405</p>
Virginia	<p>Online: www.scc.virginia.gov/bfi/index.aspx Telephone Number: 800-552-794 800-552-7945 (VA only)</p>
Washington	<p>Entities other than FDIC insured financial institutions that conduct money transmission activities in Washington State, including the sale of payment of money or credit are required to be licensed. If there are questions or concerns regarding a transaction with Moneydart Global Services Inc. please contact the Washington State Department of Financial Institutions at (360) 902-8703 or by mail at: Department of Consumer Services, 150 Israel Road Southwest, Olympia, WA 98504-1200. To file a complaint, please provide: the name of the</p>

	<p>company, office location, and who you contacted at the company; your name, mailing address, and ten digit phone numbers; and a simple explanation of the problem, with a list of events in chronological order, making sure to include names and dates. Be specific and as brief as possible. For electronic submission, please complete the form found on the website: www.dfi.wa.gov under Consumer Information: File a Complaint.</p>
West Virginia	<p>West Virginia Division of Financial Institutions Telephone Number: 304-558-2294 Online: http://www.dfi.wv.gov/Pages/default.aspx</p>
Wisconsin	<p>Online: www.doj.state.wi.us/dls/ConsProt/newcp.asp Hotline: 1-800-998-0700 Telephone Number: 608-266-1852</p> <p>In Person or U.S. Mail: Department of Financial Institutions Office of Consumer Affairs PO Box 8041 Madison, WI 53708-8041</p>
Wyoming	<p>Online: http://attorneygeneral.state.wy.us/consumer.htm Hotline: 1-800-438-5799 Telephone Number: 307-777-5833</p> <p>In Person or U.S. Mail: Wyoming Attorney General's Office Consumer Protection Unit 123 Capitol Building Cheyenne, WY 82002</p>